DESKALERTS INTERNAL COMMUNICATIONS SOLUTION

ATTENTION | TIMELINESS | ACKNOWLEDGMENT

FAIL-SAFE MESSAGING SOLUTION

DESKALERTS 7
Staff Survey Creation date: 07/23/2015 15:55:39
What do you think about company staff welfare
C I'm satisfied! C Could be better
 Collid be better No idea
Submit
🕮 🗟 🏷 🏗 🌒 3:57 AM 4/23/2010

Communication breakdown a downtime for business

Effective communication the lifeblood of every organization



Flash Software Sdn. Bhd. | Malaysia | Singapore

DESKALERTS



DeskAlerts is a completely web-based internal communications solution. It delivers **one-way notifications** to employees' desktops in a way they can't be missed or ignored by grabbing their **attention**.

DeskAlerts delivers ROI immediately after installation with minimal training or skillset needed. Web-based interface, WYSIWYG editor, multiple Publisher to fit any organization structure, works with any sizes of network and support Active Directory integration.

DeskAlerts provides an organization the infrastructure to communicate with all its employee definitively to coherently achieve it business objectives.

WHY DESKALERTS



Organization communicates to deliver, to improve, to change, to compete and to grow. From email, phone, memo, meeeting, Twitter, Facebook and etc, are efforts to improve communication internally or externally to achieve business's vision and mission.

DeskAlerts is an Internal Communication Solution to help organization delivers messages to every employees, a department, a section or a group by seeking attention and acknowledgement to ensure 100% effectiveness. **DeskAlerts** works with any organization structure allowing department heads to send **messages** in variety form of **alerts** to ensure attention.

Many type of alerts are available to suits message type, importance, priority, etc.:

- Pop-up
- Ticker tape
- Full screen
- Locked screen
- Wallpaper
- Screen saver
- Survey
- SMS

DeskAlerts can be used by many departments to deliver all kind of messages

- CEO message
- New hire announcement
- Planned downtime
- Company news
- Policy update
- Internal Training
- Marketing campaign
- Project status
- Change in processes

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TYPE OF ALERTS



DESKALERTS 7

er will be held in halln

Kindly response for your RSVP.

Will you accept the invitation? C Yes C No

Submit

Annual din

Regards, HR Department

Annual Dinner Invitation-PopUp

Full Screen Alerts

For messages with high priority, go the 100% attention seeker, the full screen alerts which is impossible to miss.

Lock Screen Delivery

Locked screen delivery allows communications to be delivered to PC even when they are locked.



New Alert! 🗙

Creation date: 07/22/2015 19:28:08

m 4 and the date of 22nd of Septembe

Pop up Window

HAMILTON-D\mscoones

Other Credentials

Send meetings, policies, protocols reminders in a Pop-up window to employee desktop.

All alerts supports **actionable content** (URLs or Print button) and strong multimedia support (video, Flash, images, HTML content).

Employee Survey

DeskAlerts allows you to publish a survey within minutes right on your employees' desktop.

Real-time Reporting delivers statistics as employees completes their surveys.

Wallpaper | Screensaver

DeskAlerts gives organization control of its employees' desktop wallpaper and screensave. Allowing you to deliver messages such as company values, corporate news, etc.

Wide range of media format is supported such as JPG, Flash, video, PPT, etc.

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ROLE MANAGEMENT

Accose	control	lict
Access	CONCION	nac j

List of recipients

Publisher view rights

Grant full control

	Create	Edit	Delete	Send	View	Stop	Resize
Desktop alerts							
E-mails							
SMS							
Surveys							
Users							
Grous							
Message Templates							
Reports							
IP groups							
RSS/news feed							
Screensavers							
Wallpapers							
Instant Send Alerts							
Text to call							

Role Managemen

Comprehensive rights management to cater for different role. Each department may assign staff to create content and manager to send.

DeskAlerts provides role management with comprehensive access control list to support any organization structure. It supports multiple publishers or editors to allows different department to manage its own messages, schedule, etc. For example, HR Manager may send a change in leave application to every employee on its own. HR Manager may also send an invite to only its department for a meeting. Editors can also be restricted just to create or edit alert leaving managers with higher rights to subsequently send the alerts.

WYSIWYG EDITOR

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WYSIWYG Edito

An easy to use editor is important as DeskAlerts envisage every department in an organization will be creating and sending alerts.

DeskAlerts WYSIWYG Editor requires minimal training with similarities to popular word processing software. Any employee may be assigned to create and edit alerts. Editor supports URL, images, table, video, Flash, PPT, etc. When sending alerts, sometimes it is useful to attach documents for more information (report, letter, form, etc.) Combination WYSIWYG (What You See Is What You Get) editor and role management enables organization of any structure or business of any types to implement **DeskAlerts** with immediate ROI.

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REPORTING



SURVEY

1. Easy & Fast Creation Simple and quick process to complete within minute		2. Send Survey Reaching every employees immediately.			
Surveys/Quizzes/Polls	Staff Survey	Creation date: 07/23/2015 15:55:39			
Add survey Add quiz Add poll	What do you think about company staff welfare				
Add survey		○ I'm satisfied! ○ Could be better			
Name: Sport survey		No idea			
Schedule survey		Submit			
Question [1] [< Previous question Next question >]	Surveys/Quizzes/Polls	3. Real-time Statistics Reporting ready as employee submits.			
Question type: Multiple choice (only one answer) - Radiobuttons	View: Sport survey				
Question text: What is your favorite sport?	Question text: What is your fav	orite sport?			
Option: Football	Answer 1: Football - 50%				
Option: Basketball	Answer 2: <u>Basketball - 0%</u>				
Option: Hockey	Answer 3: Hockey - 50%				
Option: Baseball 🔀	Answer 4: Baseball - 0%	I. I			
	Save 6	Close			

DeskAlerts Survey supports:

- multiple answers
- open answers
- conditional questions

Survey can be completed in minutes and ready to be sent. Reporting are updated real-time as employee completes the survey. An effective way to get immediate feedback from the employees.

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SCHEDULING



DeskAlerts allows you to schedule desktop notifications to be delivered at predefined time and date (with recurrence options). Scheduling allows you to plan and create your alerts in advance. **Scheduling** ahead will also enable 100% execution of alerts without worrying about employee in charge going on leave or forgetting.

Scheduling also allows messages to be spread over comfortable time instead of jamming employees' desktop.

CUSTOMERS



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PRICING

No. of PCs	500	1,000	2,000	3,000	5,000
Price (RM)	26,000	30,000	36,000	48,000	62,000

- All prices does not includes Server Hardware, Installation, Training and Onsite Support Services.
- All prices quoted is in Ringgit Malaysia.
- All prices is before GST.
- Flash Software reserves the rights to change the above pricing without prior notice.



Client supported includes:

- Windows XP, Vista, 7, 8
- Apple Mac OSX 10.6.4 or higher
- Microsoft Terminal Server
- Citrix Clients
- Mobile (IOS, Andriod, Windows)
- SMS gateway

Server specification for < 2,000 clients:

- 3GHz Dual Core CPU, 2GB RAM, 4GB HDD •
- Microsoft Server 2008, 2012
- Microsoft SQL Server 2008, IIS 5.1, .NET Framework 4

CONTACT US

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