DESKALERTS
MS SQL INSTALLATION AND CONFIGURATION GUIDE

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901 N. Pitt Street, Suite 325
Alexandria, VA 22314

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MS SQL Requirements

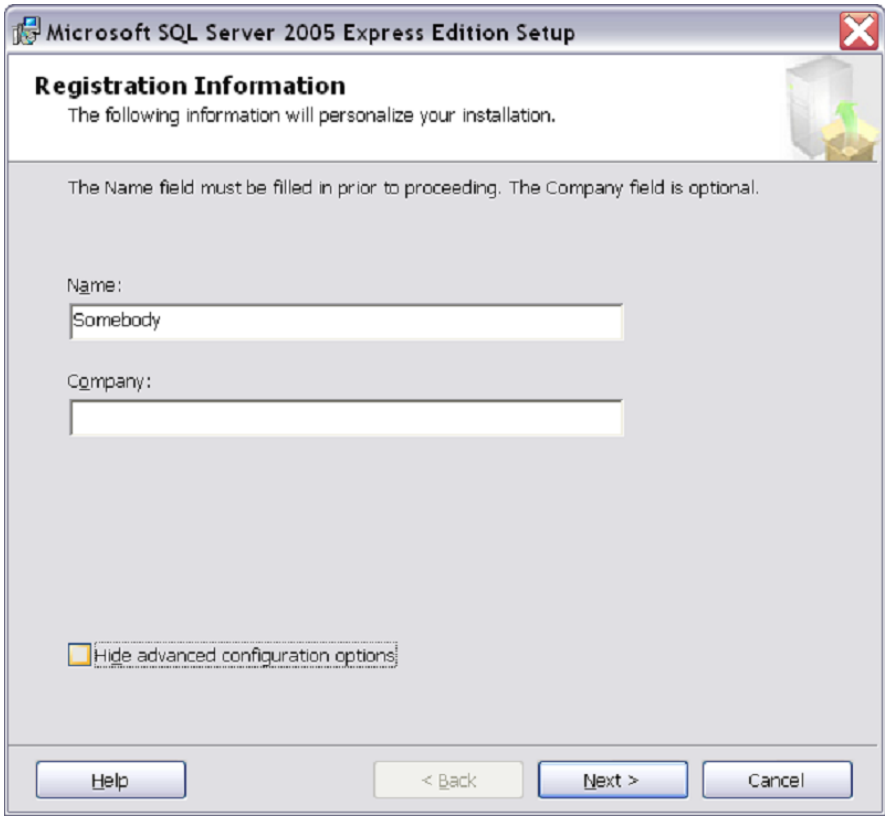
DeskAlerts supports MS SQL 2005 and higher.

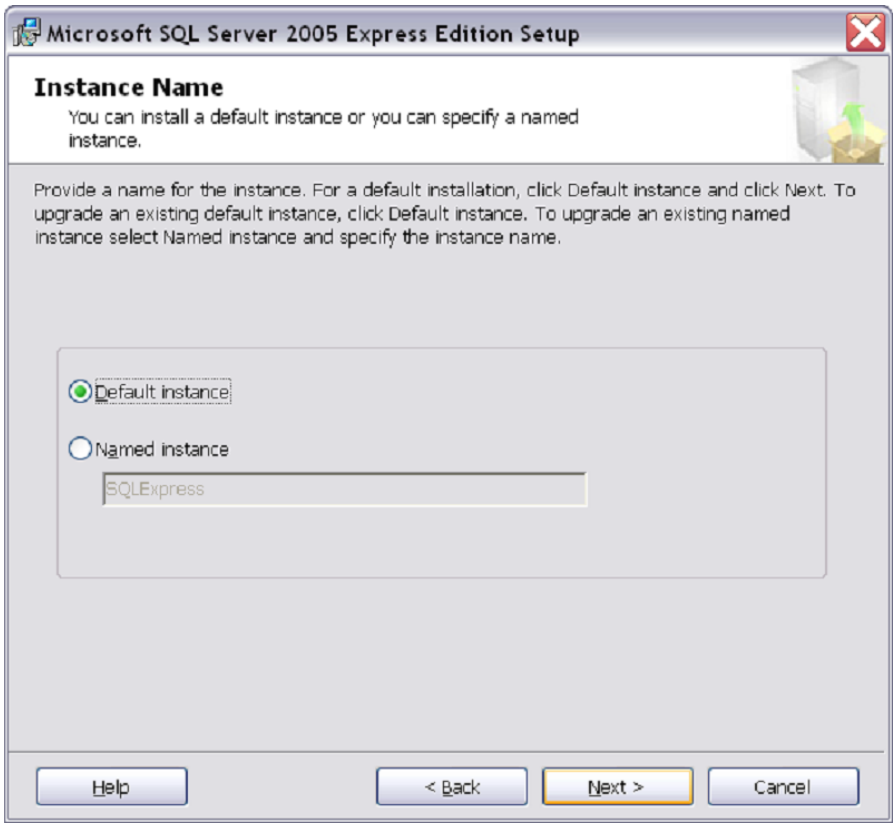
Let's go through the installation and configuration using MS SQL Express 2005 as an example.

Installation

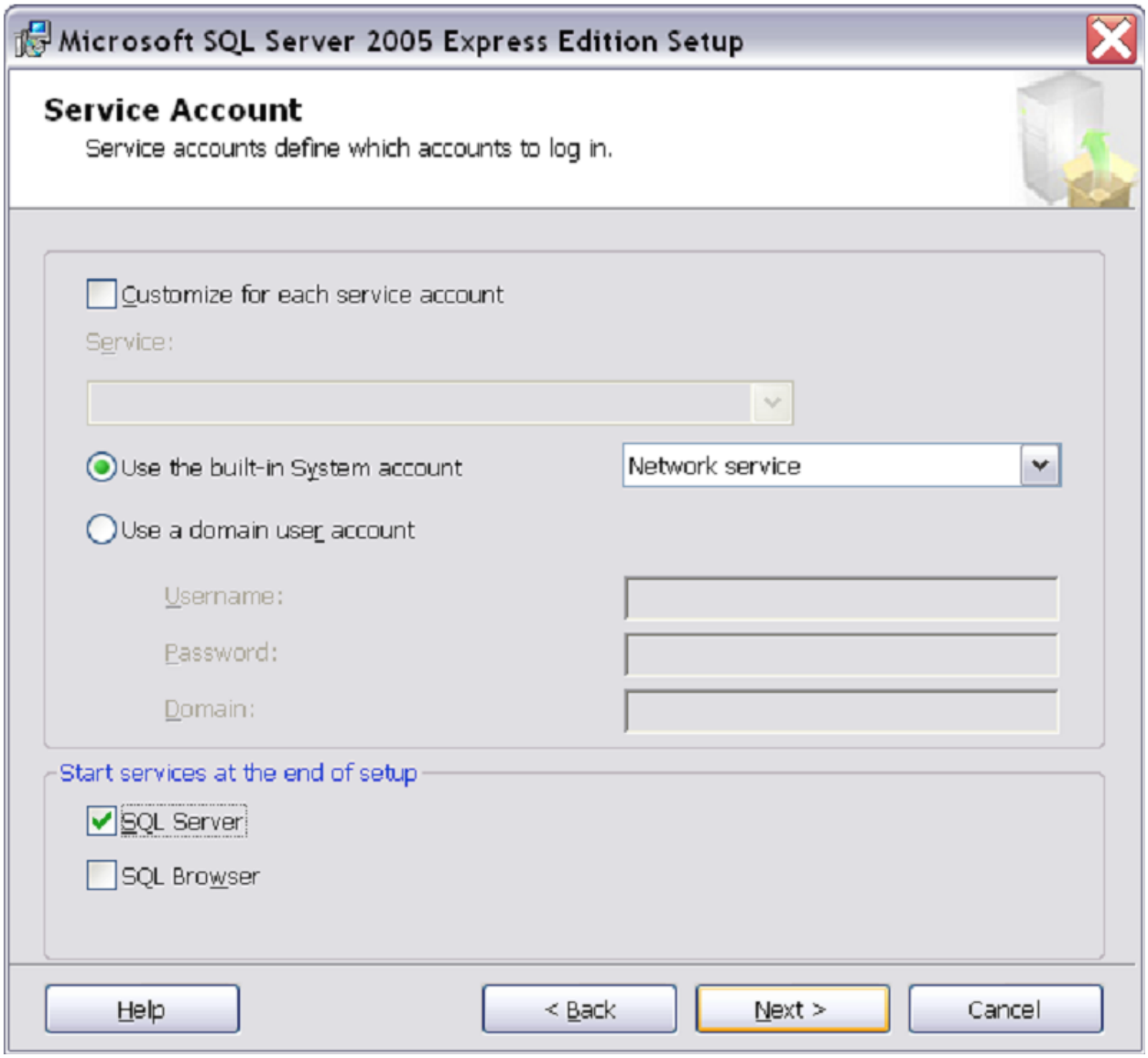
Accept license terms and conditions and click **Next**.

Enter your name and company:

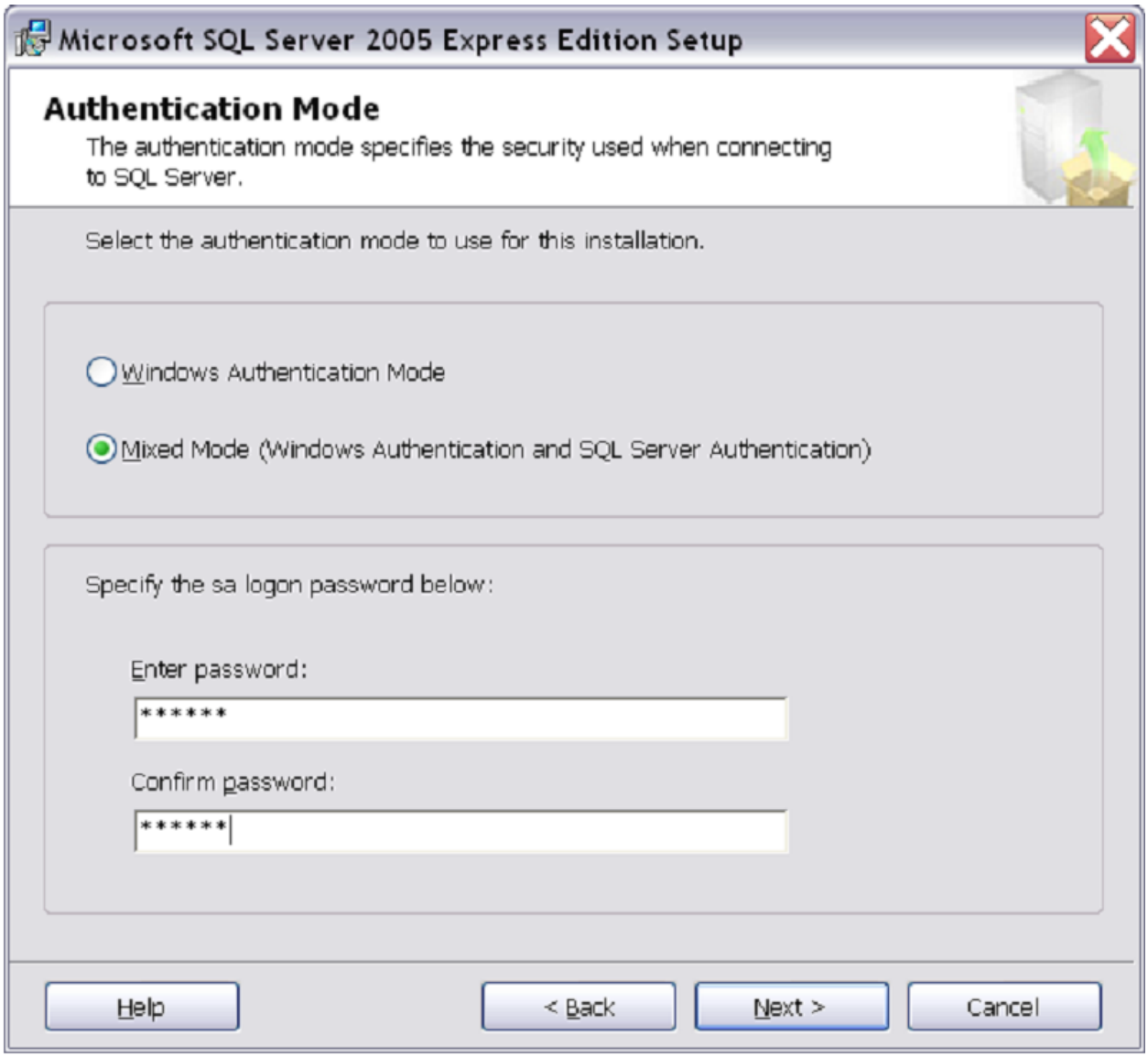




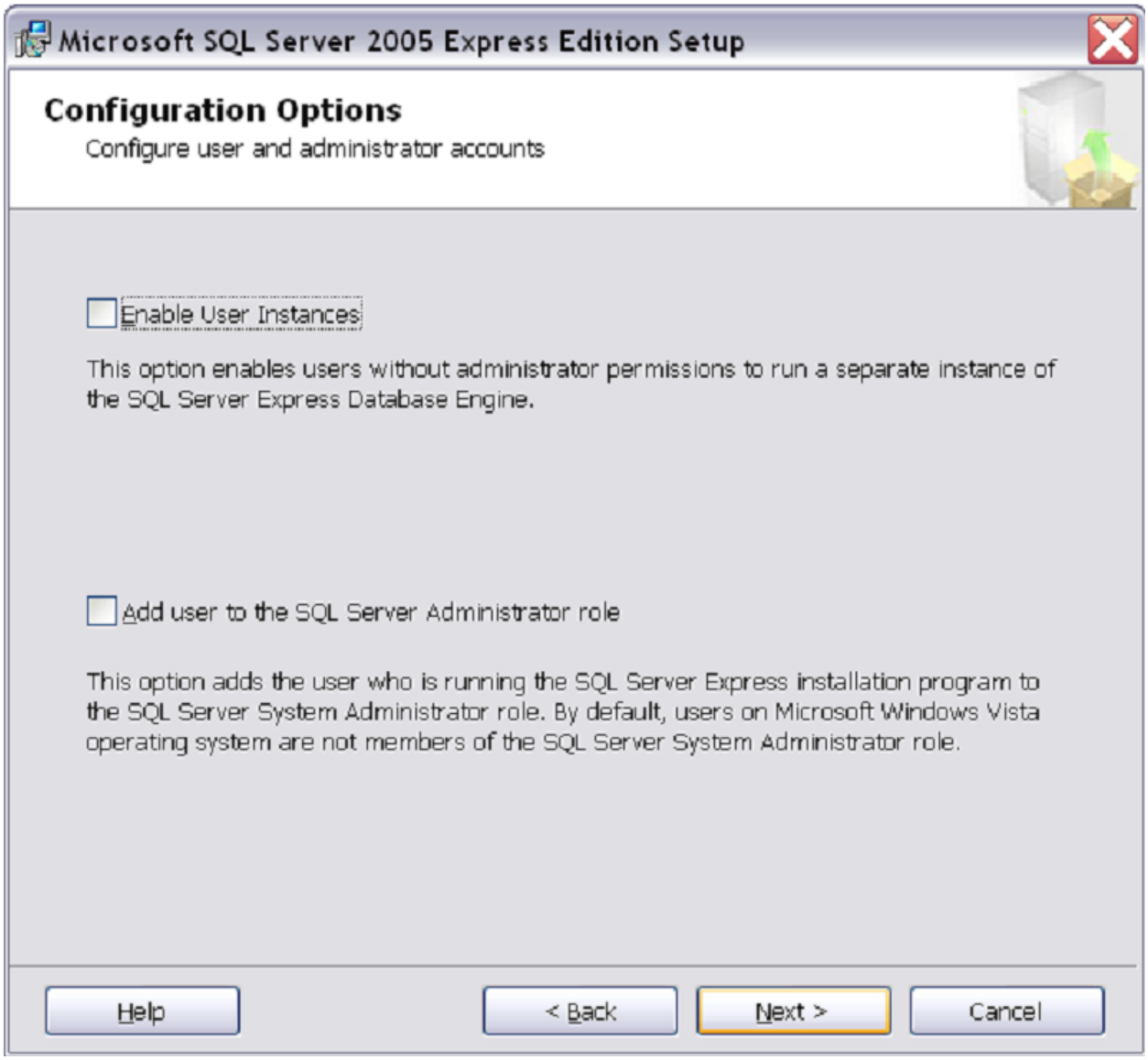
Check the settings:



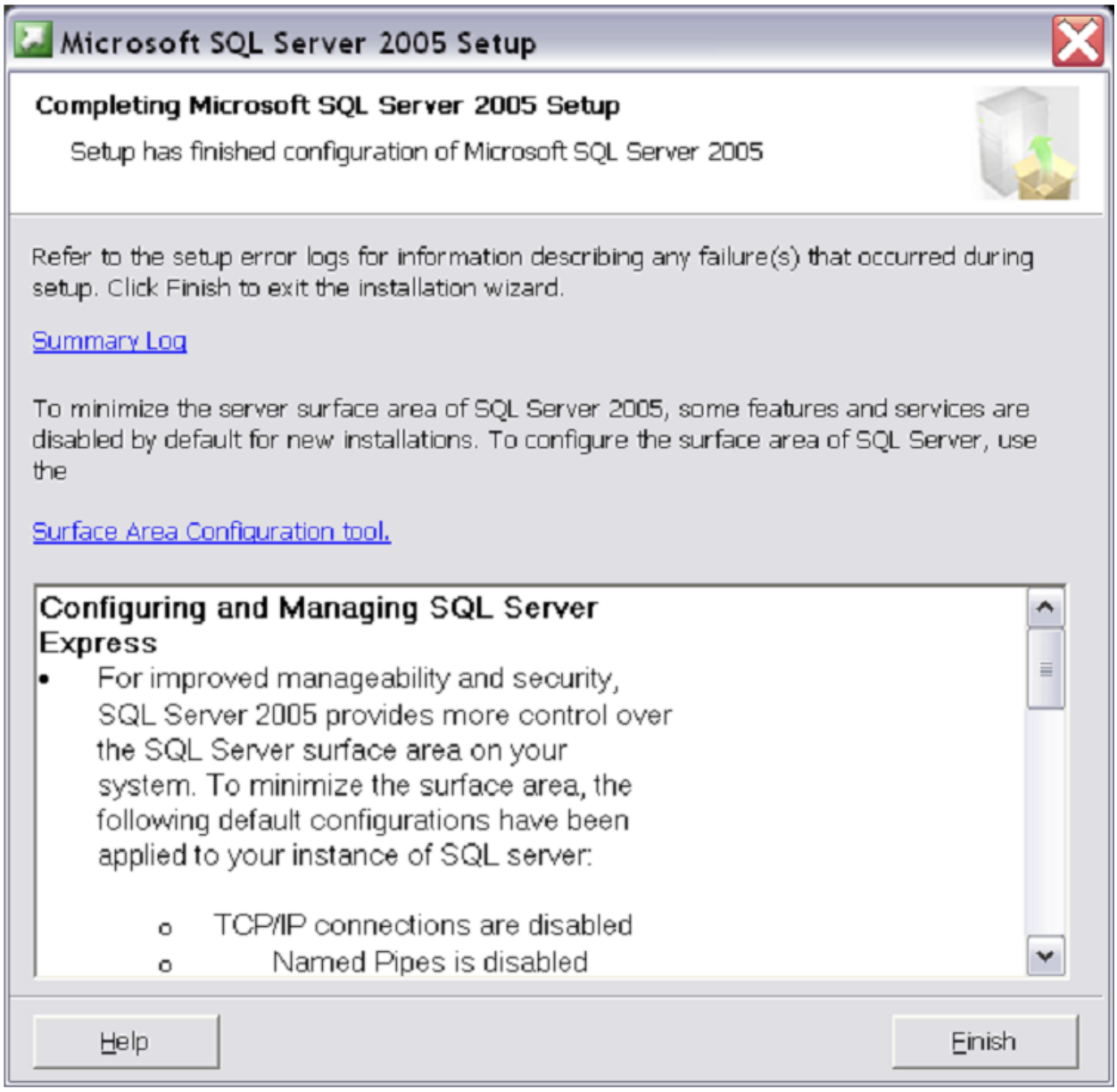
Enter the password for mixed mode:



Please choose one:



Alerts use TCP/IP connections. On this example you see that it is disabled. **You should enable it.**

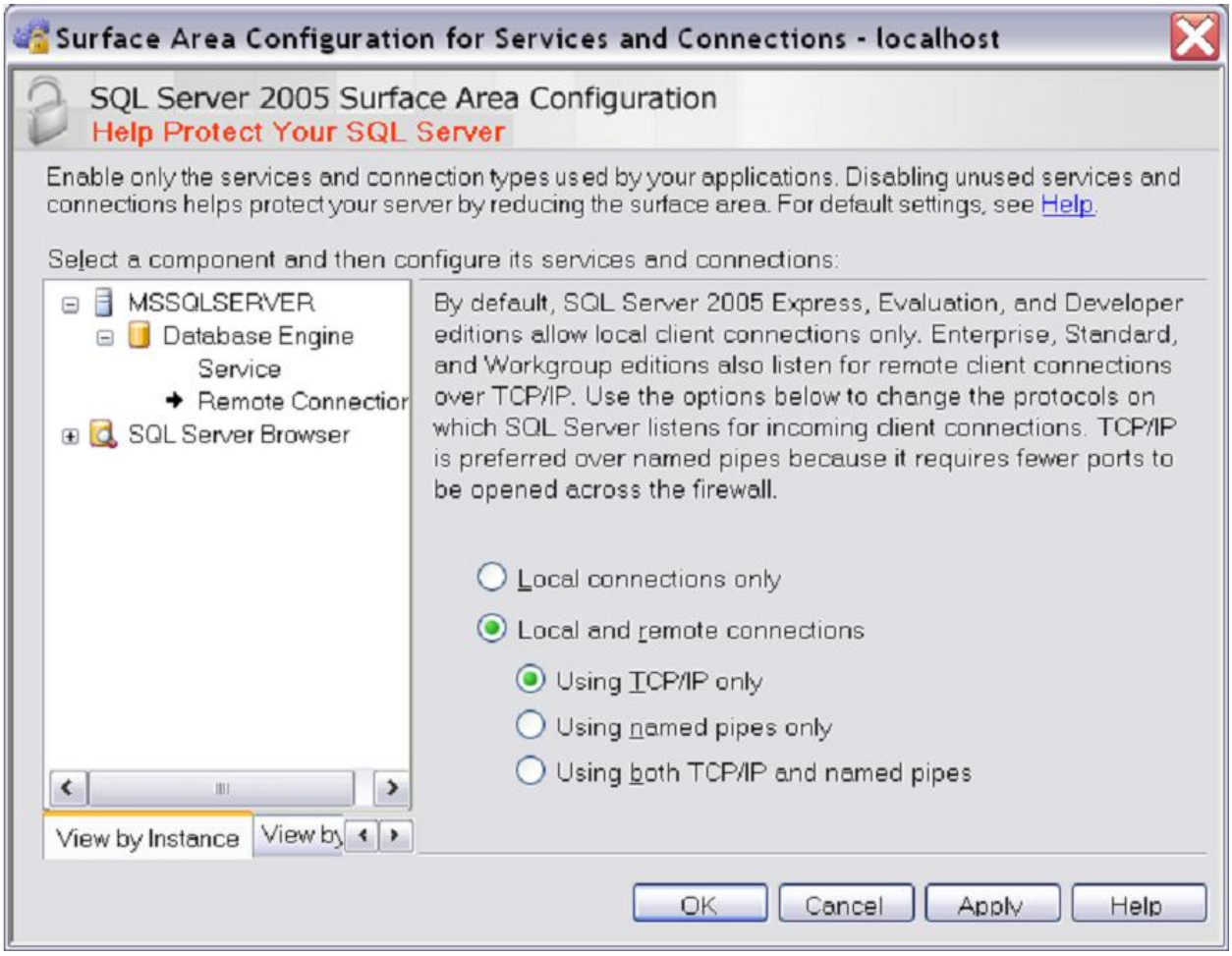


How to enable TCP/IP connections

From the Start Menu, run the “SQL Server Surface Area Configuration” utility.

(Programs->Microsoft SQL Server 2005->Configuration Tools-> SQL Server Surface Area Configuration)

Change the “Remote Connection” option, as shown below:

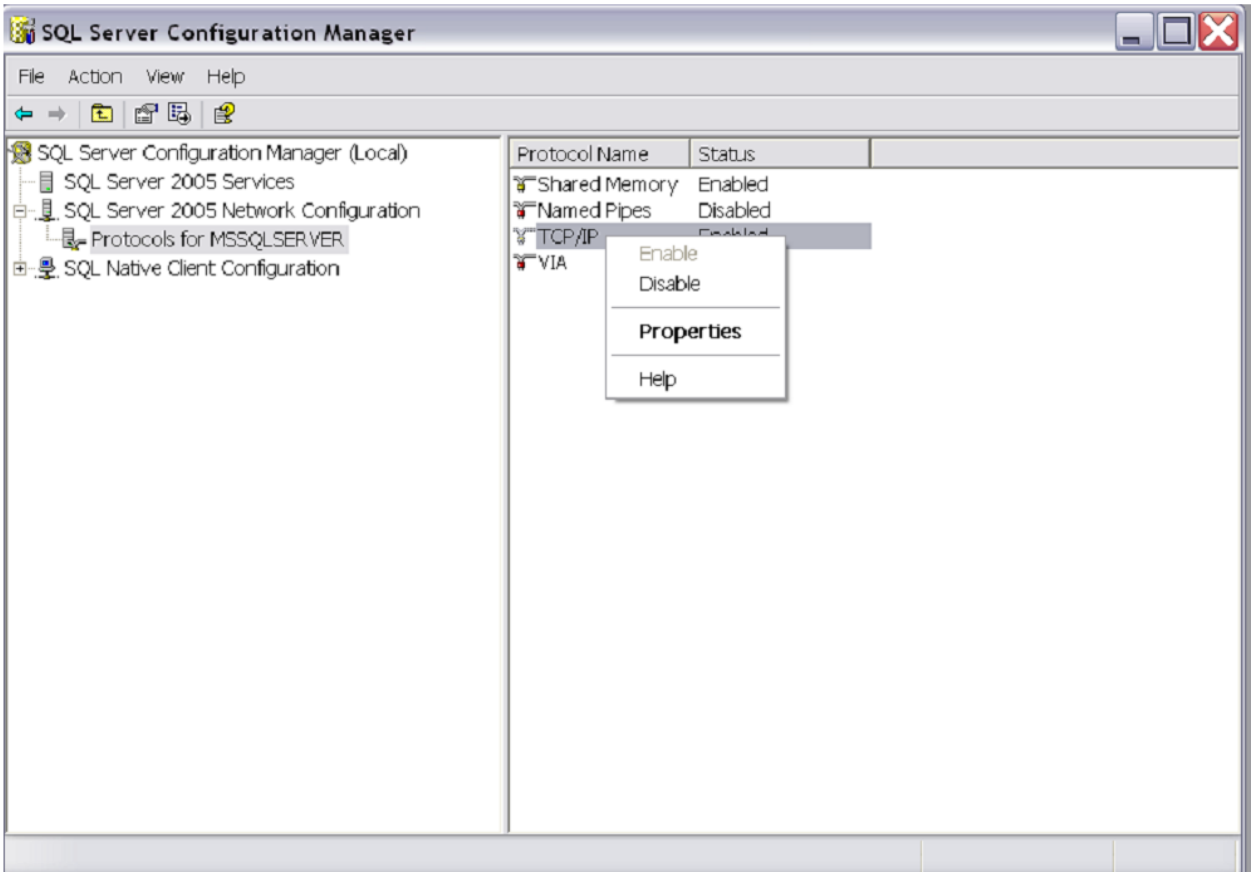


Reboot the computer or restart MSSQL manually.

Check TCP/IP options

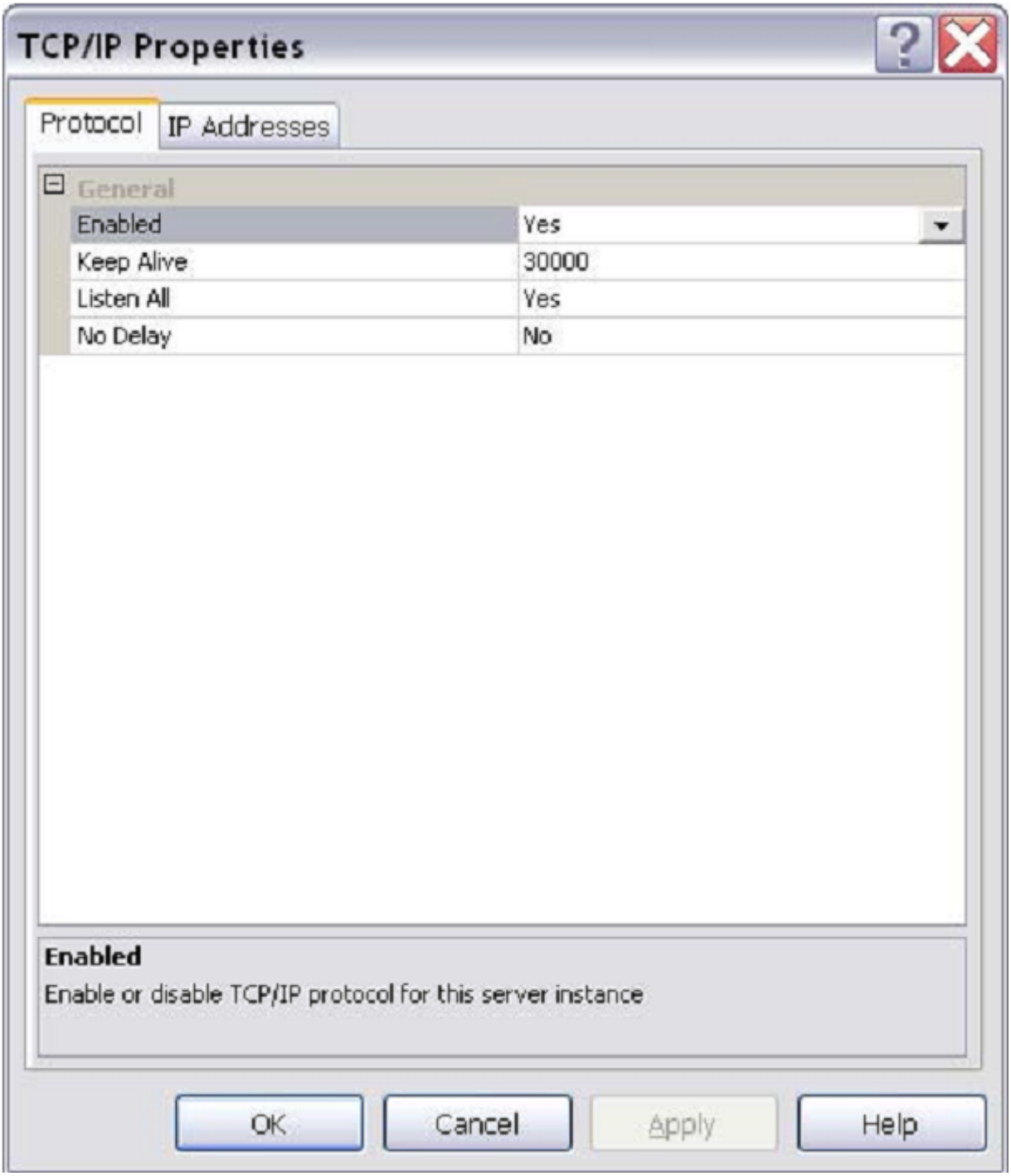
Run “SQL Server Configuration Manager” from start menu.

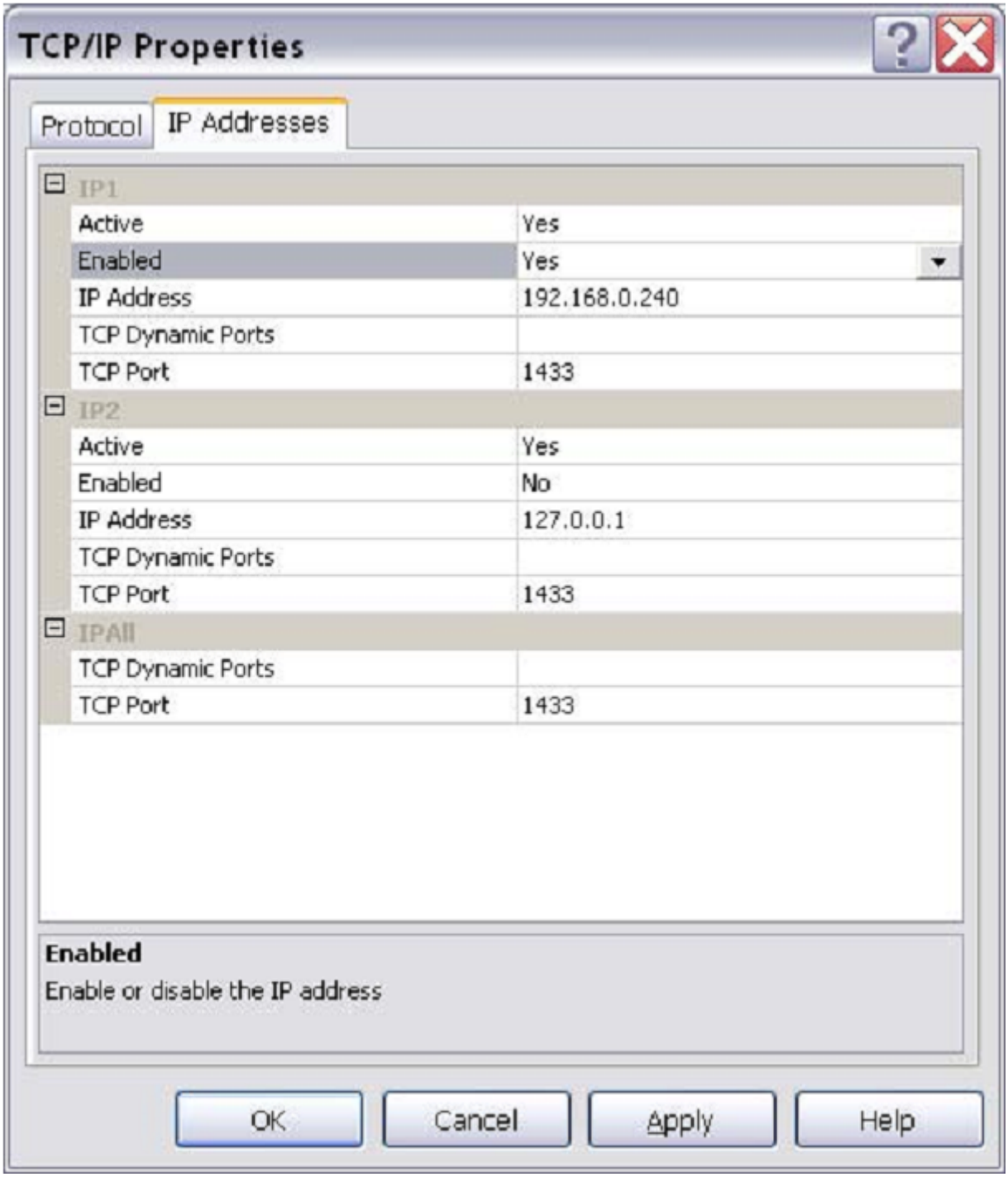
(Programs->Microsoft SQL Server 2005->Configuration Tools->SQL Server Configuration Manager)



Right-click on TCP/IP, then click on Properties.

Set options similar to screen shown below (replace only IP with yours).




TCP/IP Properties
Protocol
IP Addresses
IP1
Active
Yes
Enabled
Yes
IP Address
192.168.0.240
TCP Dynamic Ports
TCP Port
1433
IP2
Active
Yes
Enabled
No
IP Address
127.0.0.1
TCP Dynamic Ports
TCP Port
1433
IPAll
TCP Dynamic Ports
TCP Port
1433
Enabled
Enable or disable the IP address
OK
Cancel
Apply
Help